• SBI Canada Bank

Suite 1000, 10th Floor, 220 Bay Street, Toronto, Ontario, Canada M5J 2W4 Toll Free: 1-866-SBIC-NOW (1-866-724-2669)

Balance Alert Notification

Dear Customer,

SBI Canada Bank will start sending electronic alerts to its customers w.e.f. 30th June 2022 in compliance with the enhanced measures stipulated in the Financial Consumer Protection Framework. These alerts shall be sent to you through electronic modes (Email or SMS) when the balance of your personal deposit account(s) or the credit available in your line of credit account(s) falls below \$ 100.

These alerts will help you to

- make sure that you have enough money in your personal account to cover withdrawals, purchases, or pre-authorized payments such as bills, and
- make timely decisions to avoid unnecessary fees, including late payment charges or non-sufficient funds (NSF) fees.

You may set a threshold different from \$100 to receive the alerts or opt-out at any time from receiving these alerts or change alert settings by contacting the branch.

Kind Regards,

June 24th, 2022