



Head Office | Suite 106 | 77 City Centre Drive | Mississauga | ON | L5B 1M5  
Toll Free: 1-866-SBIC-NOW (1-866-724-2669) | E-mail: [sbican@sbicanada.com](mailto:sbican@sbicanada.com) | website: [ca.statebank](http://ca.statebank)

## **Temporary Closure of Surrey Branch**

Dear Customer,

In the recent wake of outbreak of Coronavirus, our priority is the safety and well being of customers and staff. We have implemented our Business Continuity Plan (BCP) to deliver our services through our Branches and Alternate Channels as smoothly as possible.

To limit the spread of COVID-19 and protect the health and safety of our customers and staff, our **Surrey Branch will be temporarily closed on 26.04.2021 and 27.04.2021** for sanitisation and deep cleaning of branch premises.

We remain in readiness to assist you throughout this situation. While all our other Branches continue to be available, customers can visit our **Vancouver Branch** for any exigencies. In addition to this, Alternate Channels like Internet Banking and Mobile Banking, are also available to manage your day-to-day banking needs. *In case you are not yet registered for these alternate channels, please call our toll free number 1-866-754-2669 for registration.* We take this opportunity to remind you that our Debit Cards can be used in all Exchange Network ATMs free of charge. Please click on the [ca.statebank/ ATMLocator](http://ca.statebank/ATMLocator) to identify an ATM near to you.

Kind regards,

April 26, 2021